

# HOWL-A-DAYZ INN & Daycare

## PET CARE AGREEMENT

1. This is an agreement between Howl-a-Dayz Inn & Daycare (hereinafter called "Howladayz") and the Pet Owner whose signature appears below (hereinafter called "Owner"). By signing this agreement and leaving the pet with Howladayz, Owner certifies to the accuracy of all information given about said pet. Howladayz will rely on this information from Owner until amended in writing.
2. Howladayz shall exercise reasonable care for the pet delivered by the Owner to us. Due to the fact that interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. While these activities are supervised by staff, there is always the possibility of injury from rough play. Owner agrees that any injury to their dog incurred during the use of the facilities shall not result in liability of any type on Howladayz when exercising reasonable care.
3. **The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Howladayz, which shall include payment of all costs for injury to staff or other animals or damages to facilities when Owners dog can be identified as the direct cause.**
4. If a pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Howladayz, in its sole discretion, may engage the services of a veterinarian. Any expenses incurred shall be paid by the Owner. In no event shall Howladayz be liable for illnesses that arise during the dog's stay or after the dog has left the facility.
5. Owner agrees to maintain current vaccination and medical records as required by Howladayz policy. Howladayz reserves the right to refuse to accept a dog at check-in if it appears, in its sole discretion, that such dog is sick or that it could jeopardize the health or safety of other pets or staff. Owner agrees to notify Howladayz of any known exposure of a pet to a communicable disease and hold pet out of attending Howladayz until pet is symptom-free for a minimum of 24 hours or with **written veterinary clearance**.

Owner's initials \_\_\_\_\_

April 2015

6. Owner agrees that the dog shall not leave the facility until all charges are paid by the Owner. Checkout time for boarding is 12:00 pm (noon) daily. Any dog picked up before 12:00pm will not be charged for the day of pick-up. Any dog picked up after 12:00pm will be assessed a daycare charge for the day of pick-up. Daycare dogs **must be picked up by the close of business**. Daycare or boarding dogs that are not picked up by the scheduled close of business will be placed in the boarding facility and Owner will be charged the overnight boarding rate.
7. Howladayz staff uses verbal and water correction (squirt bottles) to discourage negative behaviour. If these redirection methods do not work, dogs will be placed in a kennel for a short time-out. Howladayz has the right to deny entry or ask for early pick-up of dogs with temperament issues. No refunds will be given if dog is asked to leave for behaviour issues.
8. This contract contains the entire agreement between the parties. All terms and conditions of this contract shall be binding on the heirs, administrators, personal representatives and assigns of Owner and Howladayz. Owner understands and agrees that in the event that any portion of this agreement shall be found void or unenforceable for any reason; all other portions of the agreement will remain in full force and effect. Any controversy or claim arising out of or relating to this agreement that cannot be reconciled with Howladayz, will then be brought to the Better Business Bureau for mediation. Owner agrees to not file legal charges without first asserting their claim through mediation. Howladayz' liability shall in no event exceed the sum of \$200.00.
9. Howladayz often records video and takes pictures of the dogs while they are at the facility to post to company website, Youtube, Facebook, Instagram, local publications and in their marketing materials. Owner gives permission to utilize any video or photographs of pet in any future marketing efforts whether online or in print.

Veterinarian name/clinic : \_\_\_\_\_

Veterinarian phone number: \_\_\_\_\_

\_\_\_\_\_  
Owner's signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Howladayz representative

\_\_\_\_\_  
Date